

When opening Configuration Editor, the window is empty

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Symptom

When you open Configuration Editor, the window is empty. All that is available is **File** on the menu bar.

Resolution

This happens when you do not have permissions to access the **application.config** file.

The application .config file is stored:

- **Windows XP:** C:\Documents and Settings\All Users\Application Data\Ln\application.config
- **Windows 7 and above:** C:\Program Data\Ln\application.config

You need to change your permission to the **application.config** file before accessing this file.

Applies To

OnGuard (All versions)

Additional Information
