

# Error during custom OnGuard installation including Web Application Server: "Error 1606. Could not access network location..."

Last Modified on 10/06/2022 4:17 am EDT

## Symptom

During a custom installation of OnGuard, where the Web Application Server is chosen as a component to install, the following error might appear:

"Error 1606. Could not access network location \inetpub\wwwroot."

## Resolution

To resolve the issue, follow the steps below.

**Important:** Search Microsoft.com for steps on how to back up the registry.

1. Launch Registry Editor, and navigate to the following registry key:  
**HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\InetStp.**
2. Within this registry key, confirm that there is a String value named **PathWWWRoot** with a value that includes the full path, including drive letter, to the IIS **wwwroot** directory (for example, **C:\inetpub\wwwroot**).

## Applies To

OnGuard (All versions)  
Browser-based applications

## Additional Information

None

---