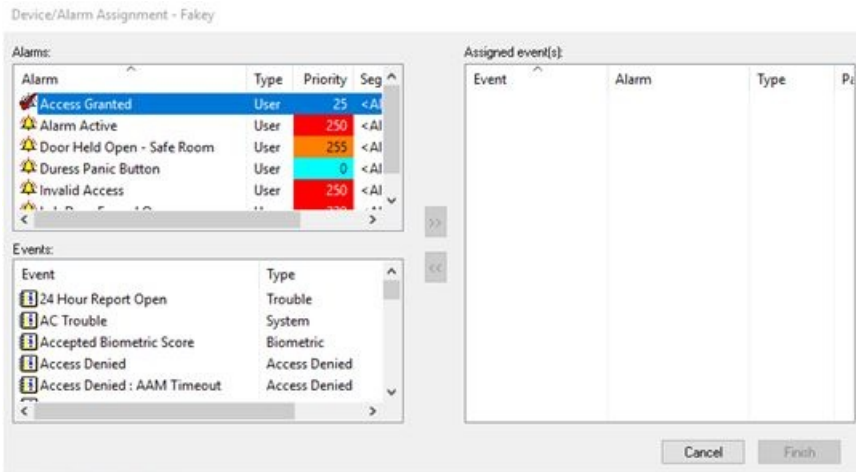


Adding a reader or camera cause a window to display for Device/Alarm assignment

Last Modified on 10/06/2022 4:16 am EDT

Symptom

When adding a new reader or camera into OnGuard, a window displays for **Device/Alarm**



Assignment.

Resolution

This issue is caused when System Permission Group permissions include the **Device Assignment** setting, and when custom alarms are configured in the system.



To resolve this issue:

1. Go to **Users**.
2. Select **System Permission Groups**.
3. Click [Modify].
4. Expand the **Access control** section and deselect **Device assignment**.
5. The user must log out of the software and then back in to activate the changes.
6. Once logged in, when the user creates new readers or cameras, this pop-up should not be shown.

Applies To

OnGuard (All Versions)

Additional Information

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