Adding a reader or camera causea window to display for Device/Alarm assignment

Last Modified on 10/06/2022 4:16 am EDT

Symptom

When adding a new reader or camera into OnGuard, a window displays for Device/Alarm

larms:				1	Assigned event(s):			
Alarm	Type	Priority	Seg		Event	Alarm	Туре	P
Access Granted	User	25	<ai< td=""><td></td><td></td><td></td><td></td><td></td></ai<>					
Alarm Active	User	250	<ai< td=""><td></td><td></td><td></td><td></td><td></td></ai<>					
Door Held Open - Safe Room	User	255	<ai< td=""><td></td><td></td><td></td><td></td><td></td></ai<>					
Duress Panic Button	User	0	<ai< td=""><td></td><td></td><td></td><td></td><td></td></ai<>					
Convalid Access	User	250	<ai< td=""><td></td><td></td><td></td><td></td><td></td></ai<>					
Chin E in		- 110	>	22				
vents:				-				
Event	Туре	t		CC.				
24 Hour Report Open	Trou	ble	- 1					
AC Trouble	Syst	em						
Accepted Biometric Score	Bion	netric						
Access Denied	Acce	ss Denied						
Access Denied : AAM Timeout	Acce	ess Denied	ē.,					
7			>					

Assignment.

Resolution

This issue is caused when System Permission Group permissions include the **Device Assignment** setting, and when custom alarms are configured in the system.

Ŧ	Users, directories, logical access	9, + 9, X
Ð	Access control hardware	9. + 9. ×
•	Video hardware	S+SX
٠	Additional hardware	9.+ 5.×
•	Receivers	S+SX
Ξ	Access control	9.+%×
	Access levels	S, + S, ×
	Card formats	9. + % ×
	Controller encryption	٩, ٩,
	Command keypad templates	9. + % ×
	Alarms	S + S ×
	Device assignment	9,
	Segments	િક]+[ેર[×
	Global output devices	S,+S,×

To resolve this issue:

- 1. Go to **Users**.
- 2. Select System Permission Groups.
- 3. Click [Modify].
- 4. Expand the Access control section and deselect Device assignment.
- 5. The user must log out of the software and then back in to activate the changes.
- 6. Once logged in, when the user creates new readers or cameras, this pop-up should not be shown.

Applies To

OnGuard (All Versions)

Additional Information

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