"Attempted an unsupported operation" error when opening System Options in System Administration

Last Modified on 10/06/2022 4:16 am EDT

Symptom

When attempting to open System Options in System Administration, the following series of errors is generated:

"Attempted an unsupported operation
Database Error:
Found an inappropriate argument"

Resolution

This is caused by different regional settings being applied in Microsoft Windows to machines connecting to a single application server.
1) On the application server, review the regional settings by navigating to Control Panel > Region > Formats tab.
2) Make note of the format in use.
2) On the client workstation, navigate to the same location and ensure that the format matches that of the application server.
3) Once the changes have been made, apply them.
4) In System Administration, ensure that you can access System Options.

Applies To

OnGuard (All versions)

Additional Information

None