

"Could not sign in visitor. An error occurred while processing the business rule BeforeSaveBadge"

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Symptom

When assigning a badge in Visitor Management front desk, you receive the following error:

Could not sign in visitor. An error occurred while processing the business rule BeforeSaveBadge. See the server log for more detailed information.

You might see this error if you follow the limited permissions required in the Visitor Management Front Desk User Guide.

Resolution

You must add the following permission in addition to the ones listed in the guide:

System Administration - Access Control - Access Level

Applies To

OnGuard (All versions)

Additional Information
