"There are no custom alarms that can be assigned to the new device" message

Symptom

"There are no custom alarms that can be assigned to the new device" popup in System Administration when adding hardware device, and then logging in as non-SA user.

Resolution

In System Administration, disable **Administration > Users > System Permission Groups > Access control > Alarms > Device assignment**.

Applies To

OnGuard (All versions)
OnGuard Enterprise (All versions)

Additional Information