Controller Encryption is not displayed as an option

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Symptom

The Controller Encryption Tab is not displayed in **System Administration > Administration Menu > System Options** (non-segmented system) or **System Administration > Segments** (segmented systems).

Resolution

There are two reasons why the Controller Encryption Tab does not display:

- **Permissions:** The OnGuard User must have the Access Control, Controller Encryption permission in the assigned System Permission Group.
- **FIPS mode is enabled:** In **System Administration > Administration Menu > General System Options Tab**, there is a check box to enable FIPS mode Controller encryption. If this box is checked, the Controller Encryption Tab will not display.

Applies To

OnGuard (All versions)

Additional Information

Be sure that the system is NOT using FIPS mode encryption before deselecting the option. For more information, refer to the FIPS Mode for ISC Communication User Guide.