

How to configure video event locking for an alarm

Last Modified on 10/06/2022 4:16 am EDT

How to configure video event locking for an alarm

Procedure Steps

Video event locking locks a segment of video when a specified alarm is generated. This prevents the video from deleted when archiving space is limited. To configure video event locking for an alarm:

- 1) In System Administration on the **Administration > System Options > General System Options** tab, verify that the **Linkage Server host** field contains the hostname of the computer running the Linkage Server service.
- 2) On the computer where the Linkage Server service is installed, verify that the service is running.
- 3) In System Administration, configure the camera channel for which event video will be locked. This may be either a standard camera channel or a failover camera channel.
- 4) In System Administration on the **Video > Digital Video > Alarm-Video Configuration** tab, select the alarm from the listing window and click [Modify].
- 5) Select **Begin Locking Video**, then click [OK].
- 6) Create a device-camera link in System Administration on the **Video > Digital Video > Device - Camera Links** tab to link the camera to the device that generates the alarm.
Note: A device-camera link is not required for an alarm associated directly with the camera, such as Motion Detected (AI).
- 7) Log out and back in to Alarm Monitoring or select **Options > Refresh Alarm Configuration** from within the application.

When the alarm appears in the Main Alarm Monitor window, the camera icon next to the alarm will turn blue to indicate the event video is locked.

Applies To

OnGuard (All versions)

Additional Information

None

