Unable to add an access level to a cardholder

Symptom

In System Administration and ID CredentialCenter, on the Cardholders folder Access Level form, the [Modify] button is disabled, preventing the addition of access levels to a cardholder.

Resolution

This is normal behavior if a badge has not yet been assigned to the cardholder.

After a badge has been assigned, the [Modify] button will be enabled.

Note: The user must have proper permissions to add or modify cardholder access levels.

Applies To

OnGuard (All versions)

Additional Information

None