

# How do I obtain a Configuration Card for my HID iCLASS or iCLASS SE Reader?

Last Modified on 10/06/2022 4:16 am EDT

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## Procedure Steps

At times it may be necessary to change or restore the default behavior of a HID iCLASS or iCLASS SE reader. For example, a customer may desire to disable the high frequency smart card functionality and use only the low frequency proximity functions.

Per HID's recommendation, it is best if customers contact HID Technical Support directly to ensure they get the exact configuration card for their specific needs.

For iCLASS SE Configuration cards the following information will be required:

iCLASS SE Reader Part Number (NOTE: This is not the model number, e.g. RPK40)

Desired iCLASS SE Part Number OR detailed configuration changes being requested

Reader firmware version which should be shown s VASXXXXX with a Rev X

Ship to address information

A valid UPS or FedEx shipping account number

Desired shipping method (Next Day Air, 2nd Day, Standard Ground, etc.)

For iCLASS Configuration cards the firmware revision is not necessary.

### NOTES:

iCLASS Configuration Cards will NOT work on iCLASS SE Readers.

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iCLASS SE Configuration Cards are specifically created for the specific target reader.

You should never use an iCLASS SE Configuration Card on a reader it was not intended for.

Doing so may have undesirable results, possibly rendering the reader unusable.

HID North American Support phone support is available 8:00am – 7:00pm CST at (866) 607-7339.

See <http://www.hidglobal.com/support/call-us> for additional contact information.

If for any reason HID support cannot send the requested Configuration Card directly, obtain the Configuration Card Part Number and contact Lenel Inside Sales for pricing and lead times

## Applies To

OnGuard (All versions)

## Additional Information

None

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