Schlage Scramble pad does not work with NGP-13XX panels

Last Modified on 10/06/2022 4:15 am EDT

Symptom

Schlage Scramble pad does not work with NGP-13XX panels

Resolution

There is a Hardware limitation with the NGP-13XX panels.
If a Schlage ScramblePad is needed on an NGP system, use an NGP-13XX-U

Applies To

OnGuard (All Versions)

Additional Information