

How do I default my NGP panel?

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Process to Reset the NGP Panel

Procedure Steps

1. Put the panel into tamper so you can see the LEDs (open the case door).
2. Reboot the panel (recycle power) while pressing the **Config** button on the SOM.
3. Keep the **Config** button pressed until the red LED is solid on (to give a chance to NOT wipe everything). All three LEDs on the SOM will flash 10 times before this happens. Releasing the button (and not re-pressing it) will leave the green LED turned on, and boot will continue normally.

Applies To

NGP Panel

Additional Information
