# X series Panel shows "Configuration type mismatch" in alarm monitoring system tree

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X-Series panels in Alarm Monitoring show "Configuration type mismatch" when viewed in the System Tree.

## Procedure Steps

If using OnGuard 7.5 or later, these steps apply if using X3300, X2220, X2210, or X4420 panels:

1. Using a LNL-X3300 as an example, during initial setup, ensure that the "Panel type" drop down shows LNL-X3300.
2. If the panel was configured using LNL-3300 and the panel has "Configuration type mismatch", right-click the panel that was just created.
3. Click "Promote Access Panel to LNL-X3300".

If using OnGuard 7.4 or earlier, ensure that DIP switch 4 is enabled. If not, enable it and then boot the panel.

## Applies To

OnGuard 7.2 or later

## Additional Information