How to change the keypad output mode on Schlage AD300/AD400 locks to 8-bit.

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Procedure Steps

- 1. Connect the HHD/SUS to the AD-300/400 using the HHD USB cable. The connector on the AD-300/400 is on the bottom of the outside escutcheon (reader/keypad side).
- 2. Start the SUS on the HHD, and log in as Manager (default password is 123456, unless it has been changed).
- 3. Make certain that the AD-300/400 is powered on, and then press the Schlage button on the reader/keypad twice.
- 4. The bottom-left side of the SUS screen should now show AD-300 or AD-400 connected.
- 5. At the bottom of the screen, click [Properties].
- 6. At the top of the Properties screen, click [Reader]. There is a dropdown list to select 1 through 11.
- 7. Scroll down and select **3** from the dropdown list for 8-bit keypad output.
- 8. Click [Save].
- 9. Disconnect the HHD/SUS from the AD-300/400.
- 10. In System Administration > Readers and Doors, confirm that the Keypad is set to 8-bit output for the configured Schlage lock.
- 11. The AD300/AD400 keypad can now be used to enter PINs.

Applies To

OnGuard (All versions)

Additional Information