

Nisca 5300 series ribbon type error

Last Modified on 10/06/2022 4:15 am EDT

Symptom

Ribbon type incorrect error: **The printer ribbon installed in the printer does not match the ribbon selected in the printer setting.**

Resolution

Enter the user mode on the printer and change the settings in the Ribbon Type sub menu to match the ribbon type installed in the printer (YMCK, YMCKO, YMCKOK, and so on).

Applies To

OnGuard (All versions)

Third Party Hardware

Additional Information
