How do I find the panel IP from the NGP keypad ?

Last Modified on 10/06/2022 4:15 am EDT

Question

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Answer

1. Log into the keypad with user: 000000, 2482.
    If it does not show you the normal Welcome system message, and instead it shows something similar to "CommLost#14922", then enter "24822" and press [X] twice. That might force the keypad to the WELCOME screen, after which you can log in.
2. If it says "Silence the System", press [Yes].
3. If it says "Push > for Menus", press [>].
4. On "Menu Options", press [>] until you see "Config", then press [Ok].
5. The keypad shows something similar to "S001:00". Press [>] to move the cursor, then overtype to say: "S009:00" and press [Ok].
6. If you see 1 checkbox, 1 BOX [] that means static IP is enabled. Press [Ok].
7. The keypad should show your IP. Press [Ok].
8. The keypad should show your subnet mask. Press [Ok].
9. The keypad should show your default gateway. Press [Ok].
10. If you see two checkboxes, that means DHCP is enabled (this if for the second ethernet port on the panel).
    The keypad should show the IP, subnet mask, and gateway.

Applies To

OnGuard (All versions)

Additional Information