

Strike does not fire when swiping and obtaining Access Granted at Edge Reader

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Symptom

When swiping a badge at an Edge Reader and obtaining an Access Granted, the strike relay does not fire.

If you manually send a Door Open Command, then the strike relay fires.

Resolution

Ensure that the door you are swiping at is in the closed position. If the door is open, then the strike will not fire when obtaining an Access Granted.

Applies To

Edge readers

Additional Information
