

NGP keypad reader will not arm area and keypad displays "Can't Arm U"

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Symptom

NGP keypad reader will not arm area and keypad displays "Can'tArmU." Nothing is shown in Alarm Monitoring.

Resolution

The Linked access control reader is in a reader mode that does not support just a card read. Modify the reader mode to something other than "Card and Pin."

Applies To

OnGuard 2010 Technology Update (6.4.500 TU)

Additional Information
