How to replace firmware files for Lenel access panels in an OnGuard installation

Last Modified on 10/06/2022 4:15 am EDT

How to update firmware for a Lenel access panel

Procedure Steps

Complete the following steps to replace firmware files and update the firmware for all currently supported Lenel access panels:

1) Obtain the correct revision of the firmware for the access panel and version of OnGuard in use. For the latest firmware revisions, navigate to the following location:
https://partner.lenel.com Go to Download>Change OnGuard to Firmware.   Change second dropdown to Firmware.
It is suggested that you use the Mercury Firmware add on to update the firmware available for download.
This will back up the current bin files by adding the date to the file name then adding firmware bin files with the most recent files.

2) In the System Status Tree in Alarm Monitoring, right-click the access panel, then select **Download Firmware** to apply the new firmware to the access panel.

Applies To

OnGuard (All versions)

Additional Information

The firmware update may take several minutes to complete. It is recommended to perform the update during a period of little or no system usage.

Lenel recommends updating no more than a few access panels at a time to minimize Communication Server processing and maintain system stability.