

How to run a debug on a Bosch (Radionics) panel

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Procedure Steps

1) Click Start, then select **Run**.

2) Type **ACS.INI** and click [OK].

3) Add the following to the **ACS.INI** file under the [Service] section:

```
[Radionics]  
DebugFile=1
```

4) Save the changes and exit.

5) Restart the LS Communication Server.

6) When the communication lost events occur, note the times. This information must accompany the debug files for cross reference during the debug review.

7) Ensure the communication lost event occurs at least three times before ending the debug session.

8) Stop the LS Communication Server.

9) Modify the **ACS.INI** file to turn the debug session off by changing the content added in step 3. This should be done under the [Service] section:

```
[Radionics]  
DebugFile=0
```

10) Save the changes and exit.

11) Restart the LS Communication Server.

12) Retrieve the debug error logs. In the OnGuard\Logs directory, two files will be created with the word "radionics" in the filename. Copy the files and provide them to Technical Support for review.

Applies To

OnGuard (All versions)

Additional Information

None
