Biometric events do not appear in Alarm Monitoring

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Symptom

Biometric events do not appear in the Main Alarm Monitor window in Alarm Monitoring.

Resolution

The display of biometric events needs to be enabled in the filter in Alarm Monitoring.

Follow the steps below to do this.

1) In Alarm Monitoring, select **Configure** > **Alarm Filter**.
2) In the Alarm Filter for Main Alarm Monitor window, select **Biometric**.
3) Click [OK] to save the changes.

Biometric events will now be displayed in Alarm Monitoring.

Applies To

OnGuard (All versions)

Additional Information

None