

CASI and NGP Readers Missing from Reader Timezone Schedules Report

Last Modified on 10/06/2022 4:15 am EDT

Symptom

CASI and NGP readers are missing from the Reader Timezone Schedules report.

Resolution

A patched version of this report has been created to address this issue. It can be downloaded from: <https://file.ac/ixPIEQpGJb0/>

To implement the new report:

1. In System Administration navigate to **Administration > Reports > Report Configuration**.
2. Select **Reader Timezone Schedules** and click **Modify**.
3. Browse to the **ReaderTimezoneSchedules.rpt** file that was downloaded from the above link and then click **OK** and **OK**.
4. Select the **Reader Reports** tab, navigate to the Reader Timezone Schedules, elect any CASI/NGP readers, and then preview the report.

Applies To

OnGuard 7.2

OnGuard 7.3

OnGuard 7.4

Additional Information

Note: The updated report file will be packaged in 7.4 Update 1.
