Which folders should I exclude from Anti-Virus Scanning on my Prism Server?

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Procedure Steps

On the Prism Servers and Prism Clients, exceptions should be made for any antivirus so that it avoids damaging the Prism database or configuration files. The following folders, as well as all subfolders and files within, should be added as exceptions from antivirus scans on the Prism System:

On 32-bit Operating Systems:
·C:\Program Files\Prism\Prism
·C:\Program Files\Prism\Prism Common Services
·C:\Program Files\Prism\Prism Server
·C:\Program Files\Common Files\Lenel
·C:\Program Files\Common Files\Lenel Shared
·C:\Program Files\Common Files\Prism
·C:\Python26
·C:\ProgramData\Lnl *
·C:\ProgramData\Lenel
·C:\ProgramData\Prism
·C:\Program Files\Microsoft SQL Server

On 64-bit Operating Systems:
·C:\Program Files (x86)\Prism\Prism
·C:\Program Files (x86)\Prism Common Services
·C:\Program Files (x86)\Prism\Prism Server
·C:\Program Files (x86)\Common Files\Lenel
·C:\Program Files (x86)\Common Files\Lenel Shared
·C:\Program Files (x86)\Common Files\Prism
·C:\Python26
·C:\ProgramData\Lnl *
·C:\ProgramData\Lenel
·C:\ProgramData\Prism
·C:\Program Files\Microsoft SQL Server
·C:\Program Files (x86)\Microsoft SQL Server

Note: Some of these locations may not exist; therefore you do not need to make exceptions for them.

Applies To

Prism (all versions)

Additional Information