

Does Lenel have any suggestions for Time Synchronization?

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Question

Does Lenel have any suggested methods of Time Synchronization?

Answer

It is critical that the time on the OnGuard server, OnGuard clients, and recorders be synchronized (by minute and second). If the servers are not already time synchronized, they must be synchronized manually. Refer to the following resources for time synchronization methods:

- Registry Entries for W32Time Service: <http://support.microsoft.com>
 - Or search the Internet for “time server”, “time service”, “synchronize servers”, and so on.
 - Troubleshooting: <http://support.microsoft.com>
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