LNVR App Context Prereq Install Failing

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Symptom

Installation of LNVR App Context Prereq is failing and following KB 1219 did not resolve the issue.

Resolution

1. Perform a clean uninstall of LNVR per KB 1219 if it has not yet been performed.

2. Navigate to C:\Windows\winsxs\ and remove any folders that have names starting with "x86_lnlcmn.appcontext"

> a. **Note:** You will most likely have to change the owner of each of the folders individually from Trusted Installer to the Windows account you are signed in with. The steps to do this vary slightly for each OS, the below steps were performed on Windows Server 2008.

>> I. Right click on the folder and select Properties.

>> II. Select the Security tab and click on Advanced at the bottom.

>> III. Click on the owner tab and select edit, then select the Windows account you are logged in as. You should get a popup stating that you will need to close and reopen the object's properties before you can view or change permissions. Click OK on all the open pop up windows.

>> IV. Right click on the folder and select Properties again.

>> V. Go to Security tab and click advanced.

>> VI. Click edit and configure the user account you are signed in as to have full control and apply.

>> VII. You should now be able to delete the folder.

3. Navigate to C:\Windows\winsxs\Manifests and perform step 2 for any files that have names starting with "x86_lnlcmn.appcontext"

Applies To

LNVR (All Versions)
OnGuard (All Versions)
Prism (All Versions)

Additional Information