Why are the Export Video and PTZ controls disabled in Video Viewer/Alarm Monitoring?

Question

Why are the Export Video and PTZ options disabled in Video Viewer/Alarm Monitoring?

Answer

The export video and PTZ options are disabled whenever the camera view is in matrix mode, or when a static template is selected.

To use these features, select the single camera view from the **Template Mode** drop-down.

Applies To

OnGuard (All Versions)

Additional Information