

How to determine the version of DirectX installed

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Procedure Steps

- 1) Click the Start button, then select **Run**.
- 2) Type dxdiag and then click [OK].
- 3) In the System Information section of the window, verify that the DirectX version installed is supported. If it is not, install DirectX from the Supplemental Materials disc.
- 4) On the Display tab, click [Disable] for both **DirectDraw Acceleration** and **Direct3D Acceleration**.
- 5) Click [Exit].
- 6) Restart the computer for the changes to take effect.

Applies To

OnGuard (All versions)

Additional Information

Please refer to the OnGuard Release Notes for the supported version of DirectX.

Search Microsoft for the DirectX download:

<http://www.microsoft.com>
