

# How to configure exacqVision Server 3.2 with OnGuard 6.0.148

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How to configure exacqVision Server

## Procedure Steps

Follow these steps carefully to configure the exacqVision Server with OnGuard:

- 1) Install the Accessory Add-On for exacqVision Support on the OnGuard workstation. (located in the Partner Center)
- 2) Start System Administration.
- 3) Add the **ExacqVision Server** recorder type to the **Video Recorder** Type drop-down. (From the **Video** menu, select **Digital Video**. On the Video Recorder tab, click [Add] and then configure the recorder.)
- 4) Add the NVR credentials for the LNVR (user name and password) in the Digital Video folder.
- 5) Verify that the camera names (on the Camera tab in the Digital Video folder) exactly match the camera names configured on the exacqVision recorder. If they are not the same, there will be no communication between OnGuard and the camera channel.
- 6) Perform a download to the recorder.
- 7) If Alarm Monitoring is open, close it and then re-open it after configuration is complete.

## Applies To

OnGuard

## Additional Information

### ExacqVision Server Configuration

Motion Detection and Video Signal Loss must be enabled on the ExacqVision Server.

The recorder was configured using System Administration. Two channels were connected to the ExacqVision Server. A workstation was provided to run the OnGuard applications (with a SQL Server database). Alarm Monitoring was used to verify proper connections/communications with the testing NVR as well as verification of video functionality.

### Limitations

Refer to addon documentation for limitations

**Other Concerns**

Live video cannot be paused.

If the network connection to the recorder is lost there is no status update of the recorder. The recorder will continue to show as it is online, both in Alarm Monitoring and in the Communication Server.

The following combination can cause the central processing unit (CPU) on the OnGuard server to become pegged:

- 1) Video preview of the Exacq camera channel is open in System Administration.
- 2) Live video is open on the same channel in Alarm Monitoring.
- 3) Video is scaled up to 200%.